

# May

## Callbright University

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1 Utilization 11am/8am  One To Many 1pm/10am  Outbound Call Manager 4pm/1pm	2 ECC: Call Forwarding 12pm/9am  Advanced Broadcast 4pm/1pm	3 Utilization 11am/8am  ECC: Auto Attendant 4pm/1pm	4 Customizing Callbright 11am/8am  Introductory 12pm/9am	5
6	7 Introductory 12pm/9am	8 Utilization 11am/8am  Call Reporting 1pm/10am  Outbound Call Manager 4pm/1pm	9 ECC: Round Robin 12pm/9am  Advanced Broadcast 4pm/1pm	10 Utilization 11am/8am  ECC: Time of Day 4pm/1pm	11 Introductory 12pm/9am	12
13	14 Introductory 12pm/9am  Lead Chaser 2pm/11am	15 Utilization 11am/8am  One To Many 1pm/10am  Outbound Call Manager 4pm/1pm	16 ECC: Call Forwarding 12pm/9am  Advanced Broadcast 4pm/1pm	17 Utilization 11am/8am  ECC: Auto Attendant 4pm/1pm	18 Call Scanner 11am/8am  Introductory 12pm/9am	19
20	21 Introductory 12pm/9am	22 Utilization 11am/8am  Call Reporting 1pm/10am  Outbound Call Manager 4pm/1pm	23 ECC: Round Robin 12pm/9am  Advanced Broadcast 4pm/1pm	24 Utilization 11am/8am  ECC: Time of Day 4pm/1pm	25 Introductory 12pm/9am	26
27	28 NO CLASSES	29 Utilization 11am/8am  Outbound Call Manager 4pm/1pm	30 Advanced Broadcast 4pm/1pm	31 Utilization 11am/8am		

\* Times are listed as ET/PT

\* Registration closes two hours before start times



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